Phone and Website Information

Georgia Vocational Rehabilitation Program

1700 Century Circle, Suite 300 Atlanta, Georgia 30345 (See GROUP phone numbers below) Website: http://www.vocrehabga.org

MAXIMUS, Inc.

Voice: 1-866-968-7842 TTY: 1-866-833-2967

Website: www.yourtickettowork.org

Social Security Administration

Toll Free: 1-800-772-1213 TTY: 1-800-325-0778 FAX: 770-414-2948 Website: www.ssa.gov

Client Assistance Program (CAP)

Toll Free: 1-800-822-9727

Benefits Planning, Assistance & Outreach Projects: Georgia Rehabilitation OUtreach Program (GROUP) (Georgia VR Program)

Toll Free: 1-866-489-0001
Toll Free Fax: 1-877-400-0150
Toll Free TTY: 1-866-373-7778
Metro Atlanta: 404-486-6331
Metro Atlanta Fax: 404-486-6332
Metro Atlanta TTY: 404-486-6333
Website: http://www.vocrehabga.org

Benefits Navigator (Shepherd Spinal Center)

Toll Free: 1-866-772-2726 Website: www.bpaoga.org

Project 20/20 (Walton Options)

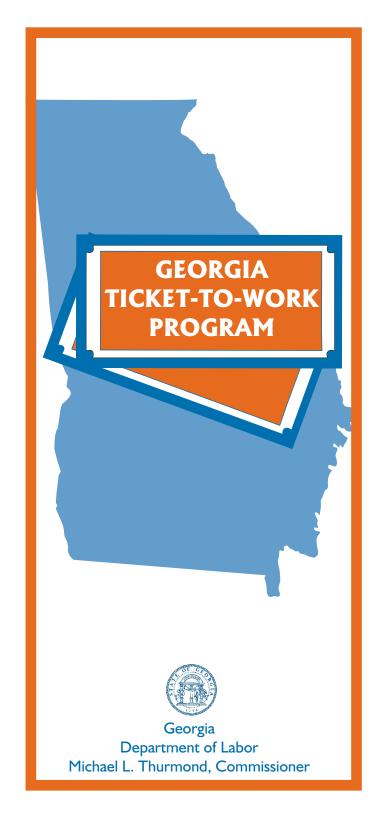
Voice: 1-877-821-8400

Voice/TTY: 706-724-6262 (Augusta, Ga)

Georgia Protection and Advocacy for Beneficiaries of Social Security (PABSS)

Toll Free: 1-800-537-2329 Voice/TDD: 404-885-1234

The Georgia Department of Labor, Vocational Rehabilitation Program is an Equal Opportunity Employer and service provider. If you have a disability and need access to this information in an alternate format or need it translated into a different language, please contact us at one of the numbers listed above.



What is Ticket-to-Work?

Ticket-to-Work is a new program designed to help SSI/SSDI beneficiaries go to work.

The Ticket is a document you will receive from the Social Security Administration (SSA) because you receive SSI, SSDI or both and may be interested in working.

Who will get a Ticket?

SSI/SSDI individuals age 18 to 64 who are eligible under SSA's Adult Disability Standard; and

Individuals who are eligible for monthly disability cash payments; and

Individuals with a disability who must have an impairment that could possibly improve but cannot be predicted; or

Individuals who have an impairment that is expected to improve and have undergone at least one Continuing Disability Review (CDR).

Do I have to use this Ticket?

No. According to SSA, the program is voluntary. You will not risk losing your SSI/SSDI benefits if you do not participate.

How long will my Ticket last?

If you decide not to use your ticket now, but change your mind later, you can still participate as long as you receive cash benefits from SSA.

What if I decide to use my ticket but something happens and I need to take a break?

If you need to stop working you can put your ticket on

hold and return to work when you are ready. You must contact MAXIMUS, Inc. to put your ticket on hold.

Employment Services

If you want to go to work, you can use your Ticket to get employment support services from an approved Employment Network (EN).

The Georgia Department of Labor, Vocational Rehabilitation Program is one of the Employment Networks you can choose. Its purpose is to assist people with disabilities to work.

SSA has contracted with MAXIMUS, Inc. to manage the Ticket-to-Work program. For a list of Employment Networks in Georgia, please contact MAXIMUS, Inc. at 1-866-YOURTICKET (1-866-968-7842). TTD users please call 1-866-TDD-2-WORK (1-866-833-2967).

If you are already a VR consumer:

Contact your VR Counselor for information about the benefits of assigning your ticket to VR. Ticket-to-Work will not result in any changes to the services you already receive

The Protection and Advocacy for Beneficiaries of Social Security (PABSS) can help you with questions or complaints about utilizing Ticket-to-Work services.

The Client Assistance Program (CAP) can help you with questions or complaints about the services you receive from VR.

If you are not a VR consumer:

As an SSI/SSDI beneficiary, you are presumed eligible for VR services if you want to work.